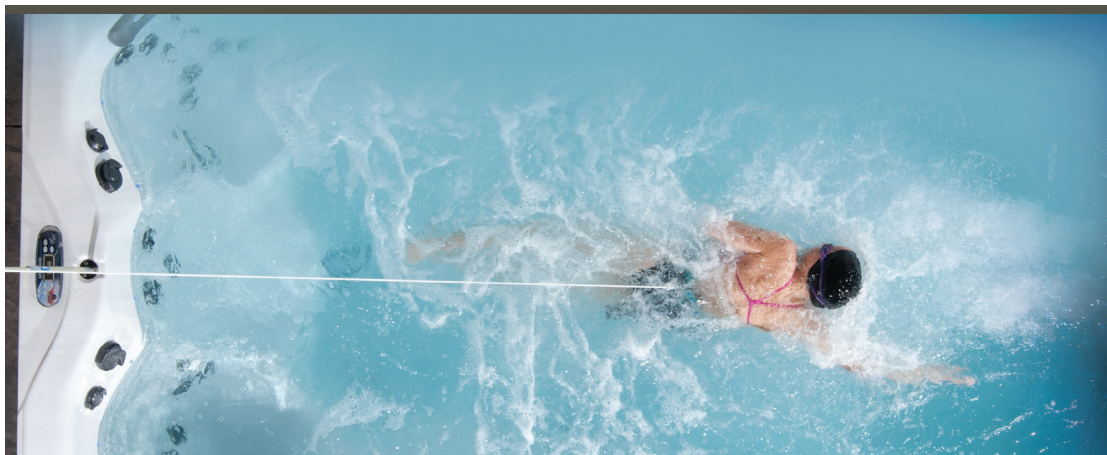




WATER TO THE EXTREME

SWIMMING | FITNESS | THERAPY | FAMILY FUN | PREMIUM LINE OF JETTED SWIM SPAS



INTERNATIONAL

OWNER'S MANUAL



OWNER'S MANUAL

Welcome To Ultimate Relaxation!

Thank you for choosing your new swim spa built by Master Spas. Please read the entire Owner's Manual before installing and using your new swim spa. The goal of this manual is to provide you with safety and operational information plus some tips that will help you enjoy your swim spa to its fullest.

At the time of print, this manual is accurate in its information. Master Spas reserves the right to change or improve its product without prior notice. To check on updates or for other information, please visit www.masterspas.com and follow the links to the customer service section.

Record Of Ownership

Name _____

Address _____

City _____ State _____ Zip _____

Phone # (____) _____ - _____ Date Purchased ____ / ____ / ____

Model _____ Serial # _____

Dealer Name _____

Service Tech Rep _____

*Serial Number Location

The serial number for your swim spa is located on the listing plate on the front skirting panel, on the swim spa system control pack, and on the frame behind the right front removable corner. It will start with "H" followed by a 6-digit number. Ex. H140000



MASTER SPAS®

6927 Lincoln Parkway
Fort Wayne, Indiana 46804
800-860-7727
www.masterspas.com

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SAFETY INSTRUCTIONS

SAVE THESE INSTRUCTIONS

Included with your new swim spa is a safety sign. The sign is for you and your guest's protection and is suitable for outdoor use in wet locations. The sign should be placed in a location visible to all users of the swim spa.

Please take time to point out the physical location of the safety sign and the importance of the safety precautions displayed on the safety sign to all of your guests. Remember, your safety and the safety of anyone who enjoys the use of your swim spa is our utmost concern.

The sign should be mounted with screws or another type of permanent fastener. Additional or replacement signs can be obtained from your dealer or direct from the factory.

INTRODUCTION

It's time to relax! You now have your very own portable swim spa by Master Spas, Inc. By fully understanding the operation of each of the features of your new swim spa, you will be assured of many years of hassle-free, hot water therapy and fun.

Your safety is of paramount importance to the Master Spas family. We urge you to read and become thoroughly familiar with all safety aspects addressed in this manual.

Through reading and totally understanding the important information in your owner's manual, you will realize that you now own **THE ULTIMATE RELAXATION MACHINE!**

NO DIVING

**DANGER: DIVING MAY
RESULT IN SERIOUS
INJURY OR DEATH.**



IMPORTANT SAFETY INSTRUCTIONS

When installing and using this electrical equipment, basic safety precautions should be observed including the following:

READ AND FOLLOW ALL INSTRUCTIONS

WARNING – To reduce the risk of injury, do not permit children to use this product unless they are closely supervised at all times.

A wire conductor is provided on this unit to connect a minimum 6 AWG (13.302mm²) solid copper conductor between this unit and any metal equipment, metal enclosures of electrical equipment, metal water pipe, or conduit within 5 feet (1.5m) of the unit

(For cord-connected/convertible units)

DANGER – Risk of injury.

- a) Replace damaged cord immediately.
- b) Do not bury cord.
- c) Connect to a grounded, grounding type receptacle only.

(For units intended for indoor use only)

WARNING – For indoor use only. This unit is not intended for outdoor use.

(For units intended for outdoor use only)

WARNING – For outdoor use only. This unit is not intended for indoor use.

NO DIVING

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IMPORTANT SAFETY INSTRUCTIONS (CONT.)

DANGER – Risk of Accidental Drowning. Extreme caution must be exercised to prevent unauthorized access by children. To avoid accidents, ensure that children cannot use this swim spa unless they are supervised at all times.

DANGER – Risk of Injury. The suction fittings in this swim spa are sized to match the specific water flow created by the pump. Should the need arise to replace the suction fittings or the pump, be sure that the flow rates are compatible.

Never operate swim spa if the suction fittings are broken or missing. Never replace a suction fitting with one rated less than the flow rate marked on the original suction fitting.

DANGER – Risk of Electric Shock. Install at least 5 feet (1.5m) from all metal surfaces. As an alternative, a swim spa may be installed within 5 feet of metal surfaces if each metal surface is permanently connected by a minimum 8AWG (8.4mm²) solid copper conductor to the wire connector on the terminal box that is provided for this purpose.

DANGER – Risk of Electric Shock. Do not permit any electric appliance, such as a light, telephone, radio, or television, within 5 feet (1.5 m) of a swim spa.

WARNING – To reduce the risk of injury:

- a) The water in a swim spa should never exceed 40°C (104°F). Water temperatures between 38°C (100°F) and 40°C are considered safe for a healthy adult. Lower water temperatures are recommended for young children and when swim spa use exceeds 10 minutes.

SAFETY INSTRUCTIONS

NO DIVING

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IMPORTANT SAFETY INSTRUCTIONS (CONT.)

- b) Since excessive water temperatures have a high potential for causing fetal damage during the early months of pregnancy, pregnant or possibly pregnant women should limit swim spa water temperatures to 38°C (100°F).
- c) Before entering a swim spa, the user should measure the water temperature since the tolerance of water temperature- regulating devices varies.
- d) The use of alcohol, drugs, or medication before or during swim spa use may lead to unconsciousness with the possibility of drowning.
- e) Obese persons and persons with a history of heart disease, low or high blood pressure, circulatory system problems, or diabetes should consult a physician before using a swim spa.
- f) Persons using medication should consult a physician before using a swim spa since some medication may induce drowsiness while other medication may affect heart rate, blood pressure, and circulation.

(For swim spas with a gas heater)

WARNING – Risk of Suffocation. This swim spa is equipped with a gas heater and is intended for outdoor use only unless proper ventilation can be provided for an indoor installation.

HYPERTHERMIA

Hyperthermia occurs when the internal temperature of the body reaches a level several degrees above the normal body temperature of 98.6° F.

THE SYMPTOMS OF HYPERTHERMIA INCLUDE:

- Dizziness • Fainting • Drowsiness • Lethargy
- Increase in Internal Body Temperature

THE EFFECTS OF HYPERTHERMIA INCLUDE:

Unawareness of Impending Hazard • Failure to Perceive Heat • Failure to Recognize the Need to Exit Swim Spa • Physical Inability to Exit Swim Spa • Fetal Damage in Pregnant Women • Unconsciousness Resulting in a Danger of Drowning

SAFETY INSTRUCTIONS

NO DIVING

**DANGER: DIVING MAY
RESULT IN SERIOUS
INJURY OR DEATH.**



IMPORTANT SAFETY INSTRUCTIONS (CONT.)

DANGER – To reduce the risk of injury to persons, do not remove the suction grate. Suction through drains and skimmers is powerful when the jets in the swim spa are in use. Damaged covers can be hazardous to small children and adults with long hair. Should any part of the body be drawn into these fittings, turn off the swim spa immediately. As a precaution, long hair should not be allowed to float in the swim spa.

WARNING – Install the swim spa so that water can be easily drained out of the compartment containing electrical components so as not to damage equipment. When installing the swim spa make sure to allow for an adequate drainage system to deal with any overflow water. Please allow for at least 2 feet of clearance around the perimeter of the swim spa to provide enough room to access for servicing. Contact your local dealer for their specific requirements.

WARNING – The swim spa should be covered with an approved locking cover when not in use, to prevent unauthorized entry and injuries.

WARNING – People with infections, sores or the like should not use the swim spa. Warm and hot water temperatures may allow the growth of infectious bacteria if not properly disinfected.

CAUTION – Safe temperatures for swimming or aquatic exercise is around 80°F.

CAUTION – Risk of Electrical Shock. Do not leave audio compartment open. Audio controls are not to be operated while inside the swim spa.

CAUTION – Replace components only with identical components.

WARNING – Risk of Electric Shock. Do not connect any auxiliary components (for example, additional speakers, headphones, additional audio/ video components etc.) to the system. These units are not provided with an outdoor antenna.

Do not service this product yourself as opening or removing covers may expose you to dangerous voltage or other hazards. Refer all servicing to qualified service personnel.

If the power supply cord(s) are damaged, water is entering the speaker, audio compartment, or any other component in the electrical equipment compartment area, the protective shield is showing signs of deterioration, or there are signs of other potentially hazardous damage to the unit, turn off the circuit breaker from the wall and refer servicing to qualified personnel.

NO DIVING

**DANGER: DIVING MAY
RESULT IN SERIOUS
INJURY OR DEATH.**



**IMPORTANT SAFETY
INSTRUCTIONS (CONT.)**

The unit should be subjected to periodic routine maintenance once every quarter to make sure that the it is operating properly.

DANGER – Risk of Electric Shock. A green colored terminal or a terminal marked G, GR, Ground, Grounding or the symbol shown in Figure 14.1 of UL 1563 is located inside the supply terminal box or compartment. To reduce the risk of electric shock, this terminal must be connected to the grounding means provided in the electric supply service panel with a continuous copper wire equivalent in size to the circuit conductors supplying this equipment.

At least two lugs marked “Bonding Lugs” are provided on the external surface or on the inside of the supply terminal box or compartment. To reduce the risk of electric shock, connect the local common bonding grid in the area of the swim spa to these terminals with an insulated or bare copper conductor not smaller than 8AWG.

All field installed metal components such as rails, ladders, drains, or other similar hardware within 3m of the swim spa shall be bonded to the equipment grounding bus with copper conductors not smaller than 8AWG.

SAVE THESE INSTRUCTIONS

SAFETY INSTRUCTIONS

WARNING: CHILDREN SHOULD NOT USE SWIM SPAS OR HOT TUBS WITHOUT ADULT SUPERVISION

AVERTISSEMENT: NE PAS LAISSER LES ENFANTS UTILISER UNE CUVE DE RELAXATION SANS SURVEILLANCE

WARNING: DO NOT USE SWIM SPAS OR HOT TUBS UNLESS ALL SUCTION GUARDS ARE INSTALLED TO PREVENT BODY AND HAIR ENTRAPMENT.

AVERTISSEMENT: POUR ÉVITER QUE LES CHEVEUX OU UNE PARTIE DU CORPS PUISSENT ÊTRE ASPIRÉS, NE PAS UTILISER UNE CUVE DE RELAXATION SI LES GRILLES D'ASPIRATION NE SONT PAS TOUTES EN PLACE

WARNING: PEOPLE USING MEDICATIONS AND/OR HAVING AN ADVERSE MEDICAL HISTORY SHOULD CONSULT A PHYSICIAN BEFORE USING A SWIM SPA OR HOT TUB.

AVERTISSEMENT: LES PERSONNES QUI PRENNENT DES MÉDICAMENTS OU ONT DES PROBLÈMES DE SANTÉ DEVRAIENT CONSULTER UN MÉDECIN AVANT D'UTILISER UNE CUVE DE RELAXATION

WARNING: PEOPLE WITH INFECTIOUS DISEASES SHOULD NOT USE A SWIM SPA OR HOT TUB

AVERTISSEMENT: LES PERSONNES ATTEINTES DE MALADIES INFECTIEUSES NE DEVRAIENT PAS UTILISER UNE CUVE DE RELAXATION

WARNING: TO AVOID INJURY EXERCISE CARE WHEN ENTERING OR EXITING THE SWIM SPA OR HOT TUB.

AVERTISSEMENT: POUR ÉVITER DES BLESSURES, USER DE PRUDENCE EN ENTRANT DANS UNE CUVE DE RELAXATION ET EN SORTANT

WARNING: DO NOT USE DRUGS OR ALCOHOL BEFORE OR DURING THE USE OF A SWIM SPA OR HOT TUB TO AVOID UNCONSCIOUSNESS AND POSSIBLE DROWNING

AVERTISSEMENT: POUR ÉVITER L'ÉVANOUISSEMENT ET LA NOYADE ÉVENTUELLE, NE PRENDE NI DROGUE NI ALCOOL AVANT D'UTILISER UNE CUVE DE RELAXATION NI QUAND ON S'Y TROUVE

WARNING: PREGNANT OR POSSIBLY PREGNANT WOMEN SHOULD CONSULT A PHYSICIAN BEFORE USING A SWIM SPA OR HOT TUB.

AVERTISSEMENT: LES FEMMES ENCEINTES, QUE LEUR GROSSESSE SOIT CONFIRMÉE OU NON, DEVRAIENT CONSULTER UN MÉDECIN AVANT D'UTILISER UNE CUVE DE RELAXATION

WARNING: WATER TEMPERATURE IN EXCESS OF 38°C MAY BE INJURIOUS TO YOUR HEALTH

AVERTISSEMENT: IL PEUT ÊTRE DANGEREUX POUR LA SANTÉ DE SE PLONGER DANS DE L'EAU À PLUS DE 38°C

WARNING: BEFORE ENTERING THE SWIM SPA OR HOT TUB MEASURE THE WATER TEMPERATURE WITH AN ACCURATE THERMOMETER

AVERTISSEMENT: AVANT D'UTILISER UNE CUVE DE RELAXATION MESURER LA TEMPÉRATURE DE L'EAU À L'AIDE D'UN THERMOMÈTRE PRÉCIS

SAFETY INSTRUCTIONS

WARNING: DO NOT USE A SWIM SPA OR HOT TUB IMMEDIATELY FOLLOWING STRENUOUS EXERCISE

AVERTISSEMENT: NE PAS UTILISER UNE CUVE DE RELAXATION IMMÉDIATEMENT APRÈS UN EXERCISE FATIGANT

WARNING: PROLONGED IMMERSION IN A SWIM SPA OR HOT TUB MAY BE INJUROUS TO YOUR HEALTH

AVERTISSEMENT: L'UTILISATION PROLONGÉE D'UNE CUVE DE RELAXATION PEUT ÊTRE DANGEREUSE POUR LA SANTÉ

WARNING: DO NOT PERMIT ELECTRIC APPLIANCES (SUCH AS LIGHT, TELEPHONE, RADIO, OR TELEVISION) WITHIN 1.5 M OF THIS SWIM SPA OR HOT TUB

AVERTISSEMENT: NE PAS PLACER D'APPAREIL ÉLECTRIQUE (LUMINAIRE, TÉLÉPHONE, RADIO, TÉLÉVISEUR, ETC) À MOINS DE 1.5 M DE CETTE CUVE DE RELAXATION

CAUTION: MAINTAIN WATER CHEMISTRY IN ACCORDANCE WITH MANUFACTURER'S INSTRUCTION

ATTENTION: LA TENEUR DE L'EAU EN MATIÈRES DISSOUTES DOIT ÊTRE CONFORME AUX DIRECTIVES DU FABRICANT

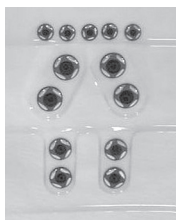
Hyperthermia occurs when the internal temperature of the body reaches a level several degrees above the normal body temperature of 37°C. The symptoms of hyperthermia include drowsiness, lethargy, and an increase in the internal temperature of the body. The effects of hyperthermia include

- (a) unawareness of impending hazard;
- (b) failure to perceive heat;
- (c) failure to recognize the need to exit swim spa;
- (d) physical inability to exit swim spa;
- (e) fetal damage in pregnant women; and
- (f) unconsciousness and danger of drowning.

WARNING: THE USE OF ALCOHOL OR DRUGS CAN GREATLY INCREASE THE RISK OF FATAL HYPERTHERMIA IN HOT TUBS AND SWIM SPAS

LA CONSOMMATION D'ALCOOL OU DE DROGUE AUGMENTE CONSIDÉRABLEMENT LES RISQUES D'HYPERTHERMIE MORTELLE DANS UNE CUVE DE RELAXATION.

GLOSSARY OF SWIM SPA TERMINOLOGY



1. THERAPY JETS

Your new swim spa features a variety of jet styles. All jets, regardless of style return the water to the swim spa. Air is mixed with the water by using the air controls creating a gentle to most vigorous massage. Water flow is adjusted by simply turning the outer face of the jet.



2. JET DIVERTER VALVE

Located on the topside of the swim spa, this valve physically diverts the flow of water from one jet zone of the swim spa to another jet zone. Be sure that no sand or particles are brought into the swim spa as they can cause the diverter to seize up. It is best to turn the diverter valve only when the pump is turned off.



3. AIR CONTROL VALVES

These are located around the top of your swim spa. You may increase or decrease the force of your jets by opening or closing the air control valves. Typically, one dial controls the air to water ratio and mix to one group of jets. When not in use the air controls should be kept in the closed position, as air bubbles tend to cool the water.

4. TOPSIDE CONTROL PANEL

You may safely control all functions from inside or outside your swim spa using the Topside Control Panel. This Panel is used to control the water temperature, pumps, the swim spa light, automatic filtration cycles and other advanced functions. The digital display will give you a constant temperature readout and will notify you in case of certain malfunctions. Several user programmable functions are also available.

5. SWIM JETS

The swim jets are operated by directing the water flow from the pumps to the jets located in the swim end of the spa by turning the diverter valves.



6. PERSONAL REMOTE CONTROL

Your swim spa has an additional remote which allows the user to control the stand up jet therapy cove. By pressing the control one time, you will activate the pump. Press the pad again to turn the pump off.

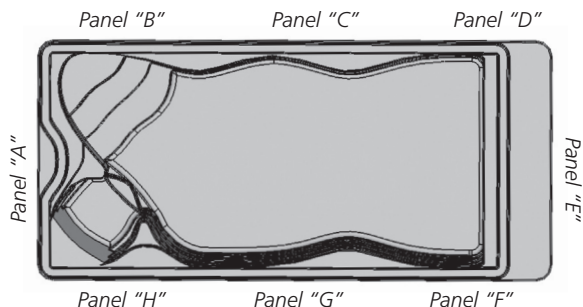
7. EQUIPMENT ACCESS PANEL

Located behind the side panel below the Topside Control Panel, this area houses the major components responsible for the swim spas operation. Those components include the pumps, heater, control panel box, Ozonator, and LED light system. Pump and equipment placement may vary by model.

GLOSSARY OF SWIM SPA TERMINOLOGY

8. ACCESS PANELS

These are located on all four sides of the swim spa. All of the panels are removable should service be required.



NOTE: Note: The above drawing illustrates the panel placement on the swim spa.

WARNING: Do Not Remove Access Panels Without Turning Off Power To The Swim Spa.

9. DRAINING YOUR SWIM SPA

Due to the physical size of the swim spa, we recommend draining your swim spa with a submersible sump pump. Draining your swim spa with a conventional swim spa drain is not a reasonable option.

10. WEIR GATE

The weir gate is the horizontal door located in front of the filters that trap debris in the filter area.

11. SWIM SPA LIGHT

Your swim spa lights are designed for safety and are located on the interior walls of your swim spa. The on/off switch is located on the topside control panel.

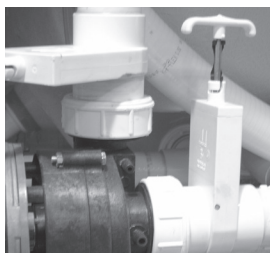
12. EQUIPMENT CONTROL SYSTEM

This houses the wiring and electrical components necessary to operate the swim spa.

13. SWIM SPA HEATER

This element is an electric heater housed in a stainless steel tube. It is thermostatically controlled and equipped with a high-limit temperature safety shut-off sensor. The high-limit sensor cannot be reset until the temperature within the heater assembly drops several degrees below the shut-off temperature of 108° - 110° F. Should the high-limit switch trip repeatedly, contact your dealer or qualified service representative to diagnose the problem. Your swim spa will heat approximately 1° - 2° per hour, on average when the cover is closed. These times may vary and the swim spa should have a cover installed.

GLOSSARY OF SWIM SPA TERMINOLOGY



14. SLICE VALVES

These valves are used by service personnel to shut off water to the heater, main pump system and secondary pump system so that the water does not need to be drained should the swim spa require service.

***NOTE:** Slice valves must be completely open during normal operation.

15. MAIN PUMP

The main pump produces water flow through the jets and has a high and low speed. Low speed will produce efficient water circulation during filtration and gentle jet action. High speed should be used for maximum jet action. The water flow may be directed to different areas of the swim spa depending on the position of the diverter controls.

16. SECONDARY PUMP

This pump produces water flow through the stand up jet system. It also supplies water flow to the swim jets or therapy jets depending on the position of the diverter valve. The second pump can be controlled by the topside panel and also the personal remote mounted on the surface of the swim spa.

17. PUMP UNION

These are used by service personnel to easily service the pumps.

18. HEATER UNION

These are used by service personnel to easily service the heater.

19. OZONATOR

Your ozonator will operate in conjunction with the filter system. Ozone is a powerful gas that oxidizes contaminants in the water.

SITE PREPARATION / GENERAL GUIDELINES

Swim spa installation is simple when properly planned. It is important that you read the following information carefully and consult with your Master Spas dealer.

- 1. Access** - The actual dimensions of your new swim spa will determine the amount of space that is needed in moving the swim spa from curbside to its final installation area. Be sure to measure side yard dimensions, gates or doors and vertical obstructions such as roof overhangs and overhead cables. Any other space limiting obstacles such as trees or shrubs must be evaluated.
- 2. Surface/Pad Requirements** - When your new swim spa is filled with water and bathers, it may weigh as much as several tons. It is imperative that the base beneath the swim spa can support the entire weight. The swim spa must be on a uniformly firm, continuous, and level surface. The recommended foundation is a concrete pad with a minimum thickness of four (4) inches with steel reinforcement bars crossed throughout the pad.

IMPORTANT

Be sure to locate your swim spa so that the equipment remains above grade and is not subject to flooding.

The equipment side(s) of the swim spa must be accessible in the event that future service is needed. In the event that service is required, your dealer will need at least 2 feet of clearance around the perimeter of the swim spa. Periodical maintenance checks require entry into the equipment bay. When possible, it is wise planning for the future to leave access, to all sides of the swim spa in the event your swim spas plumbing requires maintenance. Your swim spa warranty does not cover the cost of providing access for service.

GENERAL CONSIDERATIONS FOR OUTDOOR INSTALLATION

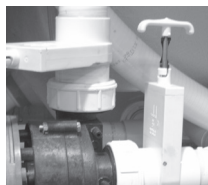
Proper planning will increase your total enjoyment factor with your new swim spa. Listed below are some additional items to consider when planning your installation.

- How swim spa will complement landscaping and vice versa
- View from inside swim spa and view of swim spa from inside of home
- Exposure to sunlight and shading from trees
- Privacy
- Getting to swim spa from house and return
- Proximity to dressing rooms and bathrooms
- Storage for swim spa chemicals
- Local building codes (if applicable)
- Power cable

NOTE: The Swim Spa is to be used in private, residential use only. Operating an Swim Spa for commercial use will void the warranty.

INSTALLATION INSTRUCTIONS

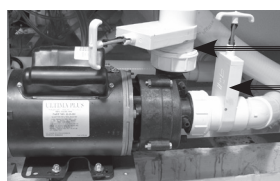
1. Put swim spa in final position that allows for access to equipment and swim spa components.
2. Remove front skirt panel "A" to access the electrical connections.
3. Be sure all pump and heater unions are secure. Each pump has 2 unions and the heater has 2 unions. A newly delivered swim spa may have loose unions caused in transporting the swim spa. Check that all slice valves are open, in the up position. The slice valves may become closed during transportation of the swim spa.



4. Fill the swim spa to the "minimum safe water level" sticker.
5. Turn on power to the swim spa. If your spa is equipped with two electrical supplies, make sure that they are both turned on. The swim spa will go through its priming mode. This lasts approximately 5 minutes. The purpose of the priming mode is to help insure that the jet pumps have been primed with water and are ready to operate. It may be necessary in some instances to bleed air from the jet pumps in your swim spa, if after the priming mode the swim spa pumps run but do not move water the pump may have an air lock.

Due to the nature of water flow and hydro-therapy pumps, please be advised that air locking of pumps may occur. Master Spas, Inc. has taken measures to reduce the possibility of this, but it still may occur, especially after filling the swim spa. This is not a service covered by the warranty and service charges may apply.

To relieve an airlock situation, loosen the pump union on the discharge of the pump. This pump union is indicated by an arrow in the picture below. Water should leak out of the union once the air has been removed. Tighten the union and test the pump for proper operation. Repeat this process if needed.



6. Be sure the jets in your Swim spa are open. See 41 page for removal instructions.
7. Adjust water chemistry according to the instructions provided in the Swim Spa "Water Quality Maintenance" Section.
8. Your swim spa water will heat approximately 1° - 2° per hour, on average. Times may vary.

WATER CHEMISTRY TERMS

YOU SHOULD KNOW

Before jumping into the Swim Spa Water Maintenance, here are some terms to help you.

1. **Parts per million, or ppm:** This is a form of measurement used in most pool or swim spa chemical readings. Best described as any one million like items of equal size and make up, next to one unlike item, but of equal size. This would be one part per million.
2. **Total Alkalinity:** This is a measurement of the ability of the water to resist changes in pH. Put another way, it is the water's ability to maintain proper pH. Total alkalinity is measured in parts per million from 0 to 400 plus, with 80 to 120 ppm being the best range for swim spas. With low alkalinity, the pH will flip, or change back and forth, and be hard to control. With high alkalinity it becomes extremely difficult to change the pH.
3. **pH or potential hydrogen:** This is a measurement of the active acidity in the water, or it is the measurement of the concentration of active hydrogen ions in the water. The greater the concentration of active hydrogen ions, the lower the pH. pH is not measured in parts per million, but on a scale from 0 to 14, with 7 being the neutral. In swim spas when ever possible, a measurement between 7.2 and 7.8 is best. Whenever possible, it should be between 7.4 and 7.6. With low pH, the results can be corroded metals, etched and stained plaster, stained fiberglass or acrylic, eye / skin irritation, rapid chlorine or bromine loss, and total alkalinity destruction. With high pH, the results can be cloudy water, eye / skin irritation, scale formation and poor chlorine or bromine efficiency.
4. **Shocking:** This is when you add either extra chlorine (superchlorinate) by raising the chlorine level above 8 ppm, or add a non-chlorine shock (potassium monopersulfate or potassium monopersulfate) to burn off the chloramines or bromamines. A non-chlorine shock acts by releasing oxygen in the water, which serves the same function as chlorine. The advantage to using non-chlorine shock, is you can enter the water within 15 minutes after shocking. Using chlorine, you must wait until the total chlorine reading is below 5 ppm. One thing to remember, a non-chlorine shock will not kill bacteria or disinfect.
5. **Sequestering:** This can be defined as the ability to form a chemical complex which remains in solution, despite the presence of a precipitating agent (i.e. calcium and metals). Common names for sequestering chemicals are; minquest, stain and scale control, metal-x, swim spa defender, swim spa metal gone, (etc.).
6. **Filtration:** Filters are necessary to remove particles of dust, dirt, algae, etc. that are continuously entering the water. If the swim spa is not operated long enough each day for the filter to do a proper job, this puts a burden on the chemicals, causing extra expense. A spare cartridge should be kept on hand to make it easy to frequently clean the cartridge without the need for a long shut down. This will also allow the cartridge to dry out between usages, which will increase the cartridge life span as much as twice. Replace the cartridge when the pleats begin to deteriorate. Cartridge cleaning should be done a minimum of once a month. More often with a heavy bather load.
7. **Sanitizers:** This is what kills the germs and bacteria that enter the water from the environment and the human body.
 - A. Chlorine
 1. Only one type of chlorine is approved for swim spa use: Sodium dichlor which is granular, fast dissolving, and PH neutral chlorine.
 2. Chlorine is an immediate sanitizer.
 - B. Bromine (Note: Bromine use is not recommended with Eco Pur filters.)
 1. Two types of tablets.
 - a. Hydrotech
 - b. Lonza
 2. Bromine is a slow dissolve chemical and may take a few days to develop a reserve or reading in the water.

WATER CHEMISTRY TERMS

YOU SHOULD KNOW

8. **Total dissolved solids (TDS):** Materials that have been dissolved by the water. i.e. Like what happens when you put sugar in coffee or tea.
 9. **Useful life of water (in days):** Water should be drained at least once every 180 days. Useful life may vary by usage and bather load.
 10. **Defoamer:** Foaming may be caused by body oils, cosmetics, lotions, surface cleaners, high pH or algaecides as well as other organic materials. Low levels of calcium or sanitizer can also cause foaming. Also, double rinse your bathing suits as they will hold residual soap after being washed.
 11. **Calcium hardness:** Water that is too hard (over 250 ppm) can promote scale formation in components and on swim spa surface. Water that is too low (below 180 ppm) may also shorten the life of metal components on the swim spa.
- NOTE:** Always leave swim spa cover open for 15 min. after adding chemicals to prevent off gas from damaging your cover, pillows and other critical parts.

THE ADVANTAGES OF ECO PUR™ FILTRATION



Eco Pur™ water filter system is designed to reduce the use of chemicals in your spa. You will still be required, periodically, based on usage to add a small amount of chlorine to oxidize organic compounds in the water. The Eco Pur™ filter system will not eliminate the need to maintain proper water chemistry but can make the maintenance a more natural experience.

FEATURES

- The Eco Pur™ filter system will not oxidize organic compounds and will require periodic doses of chlorine to assist in the sanitization and oxidation processes required to maintain clear spa water.
- Eco Pur™ filter system will not alter the pH of spa water. The Eco Pur™ filter system will actually aid in stabilizing the pH. Eco Pur™ does not alter the (TDS) total dissolved solids.
- The main function of the Eco Pur™ filter system is to provide clean and clear spa water. Proper chemical balance and filtration are also key components in maintaining healthy spa water. Always ensure that the pH and total alkalinity of the spa water is checked and balanced at all times. To ensure proper filtration, clean the regular filter cartridge with a “filter cleaner” every 30 days and rinse the Eco Pur™ cartridge with a hose to remove any buildup of containments. (Do not soak the Eco Pur™ cartridge in filter cleaner.) If water appears to be visually cloudy, dull, or has an odor, shock the spa water with 1 ounce of chlorine* to remove excessive containments. When cleaning filters, be sure to never have the pumps (including the circulation pump) running without the filters in place. Failure to do so may result in debris being drawn into the pumps causing unwarranted damage.
- Helps remove calcium carbonate and hydrogen sulphide from spa water to protect heaters and equipment from precipitation.
- Helps stabilize the pH and alkalinity of the spa water.
- Helps reduce chemical usage and still provide safe odor-free water.
- Helps deplete excess chlorine after chemical shock to prevent damage to skin, hair, and swim wear.
- Helps to produce ultra clean and clear water.

Note: Eco Pur™ filters are not recommended for use with Bromine. Consult your dealer for additional information.

Master Spas, Inc. products are not designed to be used with Biquanides. These chemicals are found in SoftSwim® and Baqua Spa® products. Due to adverse effects from these types of sanitizers, the use of these products may void the spa warranty.

WATER QUALITY MAINTENANCE START-UP

For Eco Pur™ Water Filter System

- Step 1:** Your spa should be filled using a Pre-filter, which can be obtained from your local dealer. This Pre-filter will help remove many of the minerals existing in the water, which will make adjusting the water balance easier after a new fill. Never use more than 50% softened water when filling the spa.
- Step 2:** During the initial filling of the spa, add a sequestering agent to combat suspended minerals in the water. The agents are sold under many different names such as Mineral Clear, Stain and Scale, Metal Protect, and other brands. Allow water to circulate and filter for at least 12 hours before adding any other chemicals.
- Step 3:** Test water for pH, total Alkalinity, and Calcium hardness. The pH should be 7.2 - 7.8 and the total Alkalinity 80-150 PPM. Calcium hardness levels should be maintained between 150 and 250 PPM (part per million).
- Step 4:** Adjust pH and total Alkalinity (TA) utilizing the directions on the chemical bottles. Wait 15 minutes, test and adjust if necessary.
- Step 5:** It may be necessary to retest and add additional chemicals to get to the proper levels in Step 3.
- Step 6:** Add 2 ounces of concentrated chlorinating granules* (sodium Dichlor-s-triazinetreone) on initial start up to begin sanitizing the spa water. Always refer to the chemical manufacturer's dosage recommendations listed on the container. It is important not to add the chlorinating granules until the pH, alkalinity and calcium hardness have been adjusted to their proper levels.

*SPECIAL NOTE:

We recommend a minimum level of 1.0 ppm residual chlorine be maintained in spa water. Always refer to the chemical manufacturer's dosage recommendations listed on the container.

When adding chlorine or non-chlorine shock/oxidizer always broadcast across the water while the pumps are running.

The quantities of sanitizer and oxidizer shown in this manual are for 500 gallon spas and may have to be adjusted depending on the actual amount of water that your spa holds. See the specifications section of this manual for the correct gallons of your spa.

The concentration of active ingredients in spa chemicals varies by manufacturer. The amounts of sanitizer suggested in this manual are based on spa chemicals that have the active ingredient percentages listed below:

Chlorine	Non-Chlorine Shock/ Oxidizer
Active ingredient:	Active ingredient:
Sodium dichlor 99%	Potassium peroxymonosulfate 42.8%
Other ingredients..... 1%	Inert ingredients 57.2%
Total 100%	Total..... 100%

WATER QUALITY MAINTENANCE SCHEDULE - ECO PUR™

BEFORE EACH USE

Check spa water with a test strip for proper sanitation levels and adjust accordingly to the proper levels. Free chlorine level should be 1-3 ppm.

ONCE A WEEK

Add 1 ounce of non-chlorine shock/oxidizer* or chlorine* to spa to help maintain the water quality.

3 TIMES A WEEK

Test water using chemical test strips. Adjust sanitizer, pH and Alkalinity accordingly. The total alkalinity should be between 80 - 150 ppm and the PH should be between 7.2 - 7.8.

ONCE A MONTH

Soak your regular filter elements overnight in a container with spa Filter Cleaner and then rinse with clean water. For best results, allow the filter to dry before re-inserting. (The Eco Pur™ mineral element should never be cleaned in a filter cleaner. Just rinse with water.) When cleaning filters, be sure to never have the pumps (including the circulation pump) running without the filters in place. Failure to do so may result in debris being drawn into the pumps causing unwarranted damage. See the “clean your filter elements” in the maintenance section of this manual for more information.

EVERY 180 DAYS

Drain and refill your spa with fresh water, install a new Eco Pur™ filter element, clean the regular filter, and repeat start up procedure. The regular filter should be replaced at least once every year.

AFTER EACH USE

Add 1 ounce of non-chlorine shock/oxidizer* or 1/2 ounce of chlorine* to the spa water.

*SPECIAL NOTE:

We recommend a minimum level of 1.0 ppm residual chlorine be maintained in spa water. Always refer to the chemical manufacturer’s dosage recommendations listed on the container.

When adding chlorine or non-chlorine shock/oxidizer always broadcast across the water while the pumps are running.

The quantities of sanitizer and non-chlorine oxidizer shown in this manual are for 500 gallon spas and may have to be adjusted depending on the actual amount of water that your spa holds. See the specifications section of this manual for the correct gallons of your spa.

The concentration of active ingredients in spa chemicals varies by manufacturer. The amounts of sanitizer suggested in this manual are based on spa chemicals that have the active ingredient percentages listed below:

Chlorine	Non-Chlorine Shock/ Oxidizer
Active ingredient:	Active ingredient:
Sodium dichlor 99%	Potassium peroxymonosulfate 42.8%
Other ingredients..... 1%	Inert ingredients 57.2%
Total 100%	Total..... 100%

WATER QUALITY MAINTENANCE SCHEDULE - ECO PUR™ (CONTINUED)

AS NEEDED

If water looks hazy, check PH and Total Alkilineity, and treat with 1 ounce of chlorine*. Always refer to the chemical manufactures dosage recommendations listed on the container.

These are general recommendations for water quality maintenance that may vary by usage and or bather load. Depending on bather load and frequency of use, drain and refill times may vary as well as the frequency of cleaning your filters.

A defoamer may be used when excessive foaming occurs. Over use of a defoamer will result in cloudy, milky water.

USE ONLY SPA CHEMICALS

Do not use chemicals designed for use in swimming pools.

With a spa you are working with a small volume of hot water compared to a large volume of relatively cool water in a swimming pool. Because of this chemicals will have a shorted life span and bacteria can grow more quickly than in a swimming pool. A spa is less forgiving then a pool and requires that whatever is put into it have a pH as close to neutral as possible. That is why only chemicals made for spas should be used. Always refer to the chemical manufactures dosage recommendations listed on the container.

*SPECIAL NOTE:

We recommend a minimum level of 1.0 ppm residual chlorine be maintained in spa water. Always refer to the chemical manufacturer's dosage recommendations listed on the container.

When adding chlorine or non-chlorine shock/oxidizer always broadcast across the water while the pumps are running.

The quantities of sanitizer and oxidizer shown in this manual are for 500 gallon spas and may have to be adjusted depending on the actual amount of water that your spa holds. See the specifications section of this manual for the correct gallons of your spa.

The concentration of active ingredients in spa chemicals varies by manufacturer. The amounts of sanitizer suggested in this manual are based on spa chemicals that have the active ingredient percentages listed below:

Chlorine	Non-Chlorine Shock/ Oxidizer
Active ingredient:	Active ingredient:
Sodium dichlor 99%	Potassium peroxymonosulfate 42.8%
Other ingredients..... 1%	Inert ingredients 57.2%
Total 100%	Total..... 100%

SWIM SPA WATER MAINTENANCE TROUBLE-SHOOTING GUIDE

PROBLEM	POSSIBLE CAUSES	HOW TO FIX IT
Chlorine / Bromine Odor	• Excessive Chlorine or bromine levels	• Shock water with non-chlorine shock treatment
	• Low pH	• Adjust pH if necessary
Water Odor	• Low levels of sanitizer	• Shock water with non-chlorine shock treatment or adjust sanitizer levels
	• pH out of range	• Adjust pH level if necessary
	• Bacteria or algae growth	• Adjust sanitizer if necessary
Cloudy Water	• Dirty filters or inadequate filtration	• Clean filters and adjust filtration times
	• Water chemistry not balanced	• Adjust chemistry levels
	• Suspended particles or organic materials	• Add spa clarifier (see dealer)
	• Old water	• Change spa water
Scum Ring Around Spa	• Build up of oils, dirt and organic elements	• Wipe off with a clean towel add an enzyme product.
Eye / Skin Irritation	• Unsanitary water	• Shock spa with non-chlorine shock
	• Free chlorine level above 5 ppm	• Allow level to drop below 5 ppm
	• Poor sanitizer / pH levels	• Adjust according to spa test strip results
Foaming	• High levels of body oils, lotions, soap, etc.	• Add small amount of defoamer

RECOMMENDED LEVELS OF CHEMICAL

Chlorine 1.0 - 3.0 ppm

pH 7.2 - 7.8

Total Alkalinity 80 - 150 ppm

Calcium Hardness 180 - 250 ppm

WHY CHEMICALS ARE IMPORTANT

IN A SWIM SPA

1. **Evaporation:**

As water evaporates, only pure water evaporates, leaving the salts, minerals, metals, and any unused chemicals behind. Adding water adds more salts, minerals, and metals. In time, the water can become saturated with these dissolved solids and can cause stains or scale to form on the walls of the swim spa or a scale build up inside the equipment. Colored or cloudy water, and possible corrosion of plumbing and fittings may also occur.

2. **Heat:**

Heat causes much quicker evaporation and also will cause minerals and metals to precipitate out of solution.

3. **Air:**

Dust and airborne dirt particles are introduced into the swim spa.

4. **Environment:**

The environment surrounding the swim spa can also impact the water quality. Items such as pollen, grass, sand, dirt, lawn fertilizer, airborne dust, insects, leaves, and pets can all affect the water quality of the swim spa.

Remember:

The maintenance routines set forth in this manual may need to be adjusted depending on how much the swim spa is being used.

MAINTENANCE RECOMMENDATIONS

Your swim spa requires periodic draining and cleaning to ensure a safe, healthy environment. It is recommended that you clean your swim spa at least every 180 days. Heavy bather load will require cleaning it more often.

DRAIN YOUR SWIM SPA • See page 12.

CLEAN YOUR SWIM SPA SURFACE

- With a soft cloth, wipe down the swim spa surface with a non-abrasive swim spa surface cleaner that may be purchased through your local dealer. Do not use paper towels. Be sure to rinse residue from swim spa surface.
- If your swim spa has developed an oily or chalky residue at the waterline it may require special treatment. Consult your dealer.

REFILL YOUR SWIM SPA

- Fill the swim spa with water and be sure that water level is above the skimmer opening at the minimum safe water level sticker.
- Refer to the start-up section for specific instructions.

CLEAN YOUR FILTER ELEMENTS (also reference page 42)

The filter in your swim spa is one of the most important components of your swim spa. It not only is essential for clean water, but also for extending the life of the swim spa equipment. Your filter elements must be cleaned regularly (once a month on average) with normal swim spa use. With heavy use, they will need to be cleaned more often.

- The filter elements are one of the most important components of your swim spa. Not only are they essential for clean water, but they also extend the life of the swim spa equipment. Your filter elements should be cleaned on a regular basis, once a month on average with normal usage. With heavy use the filters may need to be cleaned more often.
- Turn off the swim spa before servicing filters. Never leave to the swim spa running when removing the filters. Debris can be pulled into the plumbing system and cause unwarranted damage.
- With a garden hose, spray each element under pressure. Periodically, the elements need to be soaked in a filter cleaner compound. Check with your dealer for details on cleaning and/or filter replacement recommendations. Do not soak the Eco Pur filter cartridge in any cleaners.
- Replace filter elements.
- Be sure water level is adequate.
- Turn swim spa on.

CARE OF YOUR SWIM SPA PILLOWS

- Your swim spa pillows need to be rinsed periodically to remove any chemical residue. This should help to eliminate pillows becoming stiff and discolored.
- If the swim spa will not be used for a period of time, the pillows should be removed to extend their useful life.

NOTE: Do not cover the spa for 15 minutes after adding chemicals as the off gas can cause unwarranted damage.

MAINTENANCE RECOMMENDATIONS

CARE OF LAMINAR FLOW JETS:

- In order to keep your Laminar Flow Jets operating properly, follow these instructions in sequence:
 - Turn off Laminar Flow Jets
 - Remove outer ring by turning face counter clockwise
 - Remove internal Jet insert with a pair of needle nose pliers
 - Clean plastic filter at the back of the Jet insert so all holes are free of debris
 - Reinstall Jet insert and outer ring



NOTE: To prevent premature failure of your spa cover, always turn Laminar Flow Jets down so that they do not hit the cover when the cover is closed. You do not want to completely turn jets off. Doing so may cause a build up of stagnant water in the water line if not used often.

STAINLESS STEEL

Master Spas uses stainless steel in a number of our spas. Its lasting beauty and resistance to corrosion make it an excellent material for handrails and jets faces.

With the proper care it will keep its luster for many years. All stainless steel can corrode given the right circumstances so we have provided a guide to help you keep the stainless components in your spa looking nice.

Stainless steel derives its ability to resist corrosion by forming a very thin transparent coating on the surface when exposed to oxygen. This coating can be damaged by abrasive materials such as steel wool, sand paper, and other cleaning materials that are abrasive. Chlorine salts, sulfides, or other rusting metals can also erode this thin coating exposing the metal to corrosion.

The best defense to combat corrosion on stainless steel components in your spa is make sure that it is kept clean and free of any chemical build up.

Always:

- Clean frequently with clear clean water.
- Remove any rust spots as soon as they appear with vinegar or a brass, silver, or chrome cleaner.
- Use a good car cleaning wax for extra protection.

Never:

- Clean with mineral acids or bleaches.
- Clean with steel wool or any other abrasive material.
- Leave in contact with iron, steel any other metals.

Note: Failure to take proper care of the stainless steel fixture could result with them rusting. Rusting is not covered by the warranty.

WINTERIZING YOUR SWIM SPA

Your swim spa is designed to be used year round in any type of climate.

* However, if you decide you don't want to use your swim spa in the winter, you must drain it and follow the winterizing steps listed below:

1. Due to the physical size of the swim spa, we recommend draining your swim spa with a submersible sump pump. Draining your swim spa with a conventional swim spa drain is not a reasonable option.
2. Use a shop vac to get all standing water out of your unit.
3. Remove access panels from equipment area.
4. Loosen all pump unions
5. Remove winterizing plug from face of the pump(s) where applicable.
6. Using your shop vac in a blowing mode, insert the hose into the nozzle of each jet and blow the trapped water from the lines into the interior of the swim spa.
7. After this is completed, use the shop vac to remove any standing water in the swim spa and in the equipment area.
8. Clean the swim spa with a soft cloth and a non-abrasive swim spa surface cleaner.
9. Replace access panels.
10. Cover swim spa to prevent water from entering the swim spa.

* If you decide to winterize your swim spa, we recommend that you periodically check the swim spa throughout the winter to assure water is not entering the swim spa through or around the swim spa cover.

* *Disclaimer: Master Spas does not recommend winterizing your swim spa. If you choose to do so, any damage that may result is not covered under the swim spa warranty.*

SPECIFICATIONS

	Swim Spa Dimensions	Electrical Required	Water Capacity (gallons)	Weight Dry/Full (lbs.)	Number of Pumps	Jet Count
Trainer 12	144" x 94" x 51"	240V, 50 Amp	1,300	1,620 / 12,410	2	55
Trainer 14	174" x 94" x 51"	240V, 50 Amp	1,425	2,260 / 14,130	2	55
Trainer 17	201" x 94" x 51"	240V, 50 Amp	1,925	2,700 / 18,735	2	45
Trainer 18	215" x 94" x 60"	240V, 50 Amp	2,500	3,240 / 22,400	2	44
Trainer 19	231" x 94" x 51"	240V, 30/50 Amp	2,040	2,460 / 19,392	4	48
Trainer 19 Deep	231" x 94" x 60"	240V, 30/50 Amp	2,270	2,900 / 21,742	4	48



OPTIONAL EXERCISE EQUIPMENT ALL

Optional Exercise Equipment All

The optional exercise equipment package makes it easy to exercise in your own back yard. There are shell mounted clips that are used to fasten the rowing equipment to the swim spa. These clips are located along the sides of your spa next to the grab rails that are placed around the perimeter of the swim area. An optional exercise book is available through your dealer that will show you how to get the most out of the exercise equipment features.

NOTE: DO NOT LEAVE EXERCISE EQUIPMENT INSIDE THE SWIM SPA WHEN NOT IN USE. DO NOT LEAVE EXERCISE EQUIPMENT OUTSIDE EXPOSED TO ULTRA VIOLET RAYS. FAILURE TO FOLLOW THE ABOVE GUIDELINES COULD RESULT IN INJURY.

H2X SWIM SPA – CONTROLS

INITIAL START-UP

When your spa is first actuated, it will go into Priming mode, indicated by "Pr". Be sure the pumps and heating system are free of air by cycling the pumps on and off with the spa-side panel buttons. The spa will not heat during priming mode, allowing time to verify all air is purged from the heater. The Priming mode will last for less than 5 minutes (press "Warm" or "Cool" to skip Priming Mode) and then the spa will begin to heat and maintain the water temperature in the Standard mode.

SPA CONTROL PANEL



SWIM CONTROL PANEL



NOTE: THE TRAINER 19 AND 19D UTILIZE TWO CONTROL SYSTEMS. ONE FOR THE SWIM AREA AND ONE FOR THE SPA AREA.

Warm/Cool (80°F - 104°F / 26°C - 40°C)

The start-up temperature is set at 100°F/37°C. The last measured temperature is constantly displayed on the LCD.

Note that the last measured spa temperature displayed is current only when the low speed of pump 1 has been running for at least 2 minutes (temperature is always current on spas equipped with 24 hour circulation pump). To display the set temperature, press the "Warm" or "Cool" pad once. To change the set temperature, press the pad a second time before the LCD stops flashing. Each press of the "Warm" or "Cool" pad will continue to either raise or lower the set temperature. After three seconds, the LCD will stop flashing and display the current spa temperature.

Jets 1

Touch the "Jets" button once to turn pump 1 on or off, and to shift between low and high speeds. If left running, the low speed of the pump will automatically turn off after 4 hours, and the high speed will automatically turn off after 15 minutes.

Jets 2

Touch the second "Jets" button once to turn pump 2 on or off. If left running, pump 2 will automatically turn off after 15 minutes. This pump has one speed.

Jets 3 (If so equipped)

Touch the second "Jets" button once to turn pump 2 on or off. If left running, pump 3 will automatically turn off after 15 minutes. This pump has one speed.

H2X SWIM SPA – CONTROLS

L.E.D. Lights

Press the “Light” button to turn the light on and off. If you wish to change the “function” of the lights, turn the lights off, then on within 5 seconds.

Mode

Mode is changed by pressing the “Warm” or “Cool” button, then pressing the “Mode” button.

Standard Mode is programmed to maintain the desired temperature. Note that the last measured spa temperature displayed is current only when the pump has been running for at least 2 minutes. “*Std*” will be displayed momentarily when you switch into Standard Mode.

Economy Mode heats the spa to the set temperature only during filter cycles. “*Ecn*” will display solid when temperature is not current, and will alternate with temperature when temperature is current.

Sleep Mode heats the spa to within 20°F/10°C of the set temperature only during filter cycles. “*SLP*” will display solid when temperature is not current, and will alternate with temperature when temperature is current.

Preset Filter Cycles

The first filter cycle begins 6 minutes after the spa is energized. The second filter cycle begins 12 hours later. Filter duration is programmable for 2, 4, 6, 8 hours or for continuous filtration (indicated by “*FC*”). The default filter time is 2 hours. To program, press “Temp” then “Jets.” Press “Temp” to adjust. Press “Jets” to exit programming. At the beginning of each filter cycle the pump(s) purge for 30 seconds; the pump purges for 5 minutes. The only effect filter duration has is: 1) During the filter cycle, the low-speed of pump 1 never turns off, and 2) In Economy and Sleep Modes, heating only occurs during the filter cycle. On spas equipped with 24 hour circulation pumps the filter cycle is not needed and does not operate.

Freeze Protection

If the temperature sensors detect a drop to below 44°F/6.7°C within the heater, the pump will automatically activate to provide freeze protection. The equipment stays on until 4 minutes after the sensors detect that the spa temperature has risen to 45°F/7.2°C or higher. During freeze protection the heater will not be activated.

H2X SWIM SPA – DIAGNOSTIC MESSAGES

MESSAGE	MEANING	ACTION REQUIRED
	No message on display. Power has been cut off to the spa.	The control panel will be disabled until power returns. Spa settings will be preserved until next power up.
--	Temperature unknown.	After the pump has been running for 2 minutes, the temperature will be displayed.
HH	"Overheat" - The spa has shut down. One of the sensors has detected 118°F/48°C at the heater.	DO NOT ENTER THE WATER. Remove the spa cover and allow water to cool. Once the heater has cooled, reset by pushing any button. If spa does not reset, shut off the power to the spa and call your dealer or service organization.
OH	"Overheat" - The spa has shut down. One of the sensors has detected that the spa water is 110°F/43°C.	DO NOT ENTER THE WATER. Remove the spa cover and allow water to cool. At 107°F/42°C, the spa should automatically reset. If spa does not reset, shut off the power to the spa and call your dealer or service organization.
IC	"Ice" - Potential freeze condition detected.	No action required. The pump(s) will automatically activate regardless of spa status.
SA	Spa is shut down. The sensor that is plugged into the Sensor "A" jack is not working.	If the problem persists, contact your dealer or service organization. (May appear temporarily in an overheat situation and disappear when the heater cools.)
SB	Spa is shut down. The sensor that is plugged into the Sensor "B" jack is not working.	If the problem persists, contact your dealer or service organization. (May appear temporarily in an overheat situation and disappear when the heater cools.)
Sn	Sensors are out of balance. If alternating with spa temperature, it may just be a temporary condition. If flashing by itself, spa is shut down.	If the problem persists, contact your dealer or service organization.
HL	A significant difference between temperature sensors has been detected. This could indicate a flow problem.	Check water level in spa. Refill if necessary. If the water level is okay, make sure the pumps have been primed. If problem persists, contact your dealer or service organization.
LF	Persistent low flow problems. (Displays on the fifth occurrence of "HL" message within 24 hours.) Heater is shut down, but other spa functions continue to run normally.	Follow action required for "HL" message. Heating capability of the spa will not reset automatically; you may press any button to reset. Check filters for possible blockage.
dr	Possible inadequate water, poor flow, or air bubbles in detected in the heater. Spa is shut down for 15 minutes.	Check water level in spa. Refill if necessary. If water level is okay, make sure the pump(s) have been primed. Press any button to reset, or this message will automatically reset within 15 minutes. If problem persists, contact your dealer or service organization.
dy	Inadequate water detected in heater. (Displays on third occurrence of "dr" message.) Spa is shut down.	Follow action required for "dr" message. Spa will not automatically reset. Press any button to reset.

Warning! Shock Hazard! No User Serviceable Parts. Do not attempt service of this control system. Contact your dealer or service organization for assistance. Follow all owner's manual power connection instructions. Installation must be performed by a licensed electrician and all grounding connections must be properly installed.

AQUAVIBE AUDIO SYSTEM

Warning: Never remain in your spa longer than 15 minutes per session when the water temperature is above 98°F. If you wish to spend more time in your spa, whether enjoying music, or just lounging, be sure to keep the spa water at or below body temperature (98.6°F).

**Please refer to your stereo Owner's Manual for specific operations.*

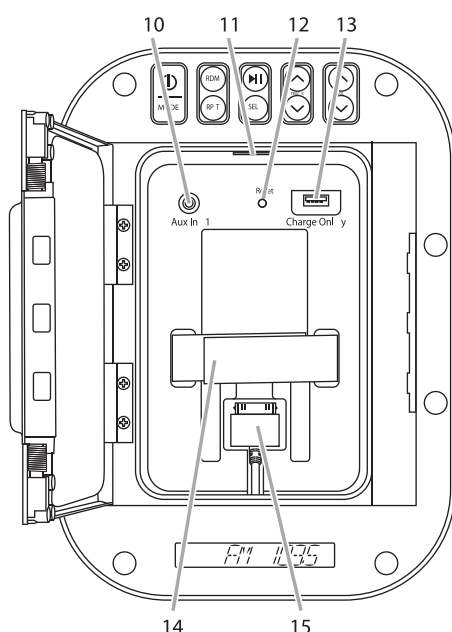
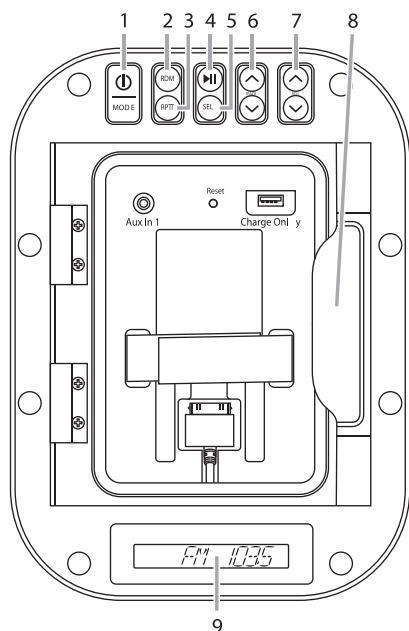
Optional Stereo Docking Station

Your spa is equipped with an iPod™ docking station that will allow you to listen to personal selections through the audio system of the spa. This audio system also has an FM only radio receiver that can be used to listen to local FM broadcasts. Due to varying signal conditions the FM radio reception may be limited.

The docking station is compatible with most iPod™ products. Master Spas, Inc. does not guarantee compatibility with all iPod™ products due to software changes and upgrades.

The wireless remote provided with the spa is water resistant, but should never be left in the spa when not in use.

BUTTON LOCATIONS AND FUNCTIONS



1. Power and Mode Button:

Power Button: Press to turn the entertainment center on. Press and hold the button for 2 seconds to turn the unit off.

Mode Button: Press to select between input sources:

Radio: FM tuner.

iPOD: 30-pin connector. (Can be selected only when connected to a device).

Aux in 1: 3.5mm jack.

Aux in 2: Rear RCA connectors.

Bluetooth: Wireless connectivity.

2. Random Button (RDM): Press the button for random controls in IPOD and Bluetooth modes.

3. Repeat Button (RPT): Press the button for repeat controls in IPOD and Bluetooth modes.

4. Play/Pause Button (II):

Radio or Auxiliary Mode: Press to mute the audio.

iPOD or Bluetooth Mode: Press to pause playback.

5. Select Button: Press to toggle between: bass, treble, balance, fader, equalizer, area, loudness and local/distance settings.

6. Track Buttons:

Radio Mode: Press for automatic seek up or seek down of radio stations. Press and hold to activate manual tuning.

iPOD or Bluetooth Mode: Press to select the next or previous tracks.

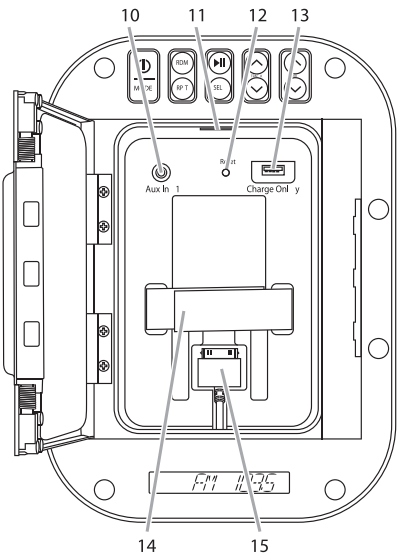
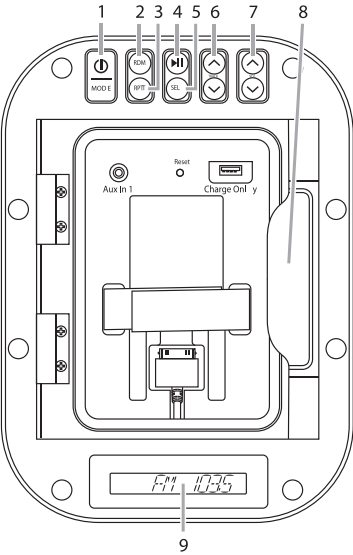
7. Volume: Press to increase or decrease the volume level.

8. Door Release Handle: Lift up on the door handle to open the door.

9. Display Area: This area displays mode information, in the radio mode the radio frequency and in IPOD and supported Bluetooth modes song information is displayed.

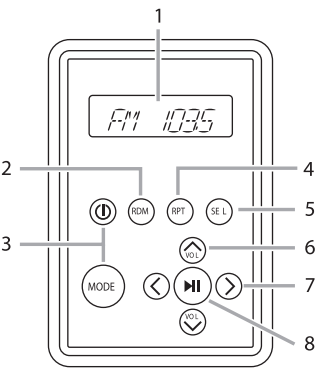
10. 3.5mm Jack: Plug a cable into the 3.5mm jack then into a device (MP3 player or phone) with a 3.5mm socket. The unit will not control the device, it simply allows the audio to be played through the system.

BUTTON LOCATIONS AND FUNCTIONS (CONT.)



- 11. Interior Light:** When the unit is turned on the LEDs will automatically illuminate the interior compartment.
- 12. Reset/Pair Button (Reset):** Press to reset the microprocessor or pair a wireless remote.
- 13. USB Charging Socket:** To charge a device plug the cable into the USB socket then into the device. **Note:** The unit will not control the device. The cable will not transfer audio into the entertainment center.
- 14. Mounting Straps:** Holds your device securely inside the unit.
- 15. 30-pin Connector for Apple Products:** Plug the 30-pin connector in an iPod, iTouch or iPhone. Use the track button to select the desired song.

REMOTE CONTROL BUTTON LOCATIONS AND FUNCTIONS (OPTIONAL)



Wireless Remote Controller

1. **Display Area:** This area displays mode information, in the radio mode the radio frequency is displayed.

2. **Random Button (RDM):** Press the button for random controls in IPOD and Bluetooth mode.

3. **Power and Mode Buttons:**
Wireless Remote Controller's Power Button: Press to turn on the entertainment center on. Press again to turn the unit off.
Mode Button: Press to select between input sources:
Radio: FM tuner.
iPOD: 30-pin connector. (Can be selected only when a device is connected).
Aux in 1: 3.5mm jack.
Bluetooth: Wireless connectivity.


4. **Repeat Button (RPT):** Press the button for repeat controls in IPOD and Bluetooth mode.
5. **Select Button:** Press to toggle between: bass, treble, balance, fader, equalizer, area, loudness and local/distance settings.

6. **Volume:** Press to increase or decrease the volume level.

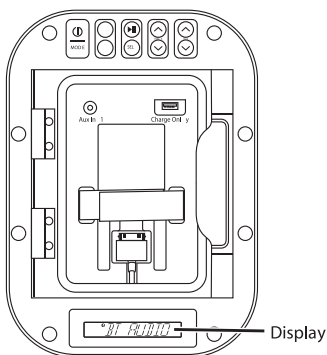
7. **Track Buttons:**
Radio Mode: Press for automatic seek up or down for radio stations. Press and hold to activate manual tuning.
iPOD or Bluetooth Mode: Press to select the next or previous tracks.

8. **Play/Pause Button (▶||):**
Radio or Auxiliary Modes: Press to mute the audio. Press again to restore audio.
iPOD or Bluetooth Mode: Press to pause play back. Press again to resume play.


Note 1: The wireless remote controller's display will disappear after approximately 30 seconds of no button activity to conserve it's battery. Press any button on the remote controller and the LCD display will be restored.

Note 2: When the main unit is turned off, the wireless remote controller's display will disappear to conserve it's battery. Press any button on the remote controller to restore the remote's display. Then press the  button to turn on the entertainment center.

BLUETOOTH OPERATION

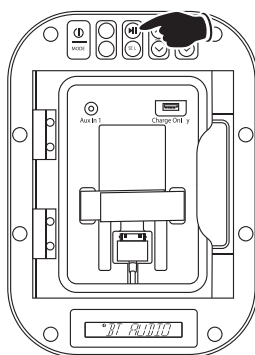


Pairing Bluetooth Devices:

1. Open the Bluetooth setup program on the mobile device and activate the Bluetooth feature.
2. Press the  button to turn on the entertainment center.
3. From your mobile device scan for available devices. Select "AQUAVIBE" to connect to the unit.
4. When the mobile device has been paired "BT" will appear in the entertainment center's display.
5. Press the **MODE** button until "BT AUDIO" appears in the display. Bluetooth audio from your mobile device can now be played through the entertainment center.


Note 1: A previously paired Bluetooth mobile device will automatically connect to the entertainment center when "BT AUDIO" is selected using the **MODE** button (if it is within range).

Note 2: If the Bluetooth mobile device is already paired with the entertainment center, select "AQUAVIBE" on your phone and touch "Connect".





Bluetooth Operation:

Note: Devices with AVRCP 1.3 or above will display text, all other device will simply show "BT AUDIO"

Play/Pause Button: Press the  button to pause the Bluetooth playback. Press again to resume playback. **Note:** The Entertainment Center display will not show the playback is pause. The mobile device will show that the playback is paused.

Changing the Track:

Press the  **TRACK** button to select a higher track. Press the  **TRACK** button to select a lower track.

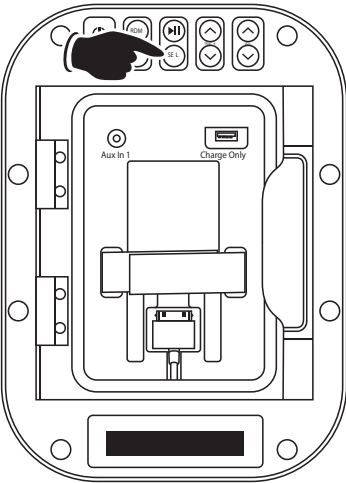
Sound Controls: Use the sound controls on the main unit to adjust the volume and sound quality. **Note:** For optimum sound quality make sure the media volume on the device is set at 75% or greater.

Random Controls: Press the **RDM** button for random controls. Selecting "RDM ON" will randomly play tracks. Selecting "RDM OFF" will cancel random play.

Repeat Controls: Press the **RPT** button for repeat controls. Selecting "RPT ONE" will repeatedly play a track. Selecting "RPT ALL" will repeatedly play all the tracks. Selecting "RPT OFF" will cancel repeat play


Note: During Bluetooth audio streaming the multimedia device (IPHONE/smart phone) can be placed in the dock and charged by the USB socket.

RADIO OPERATION



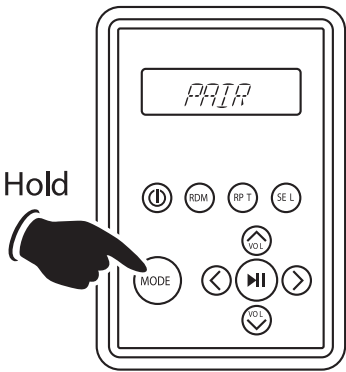
Switching from US to Europe Radio Tuning

Note: Do not change if using in North America.

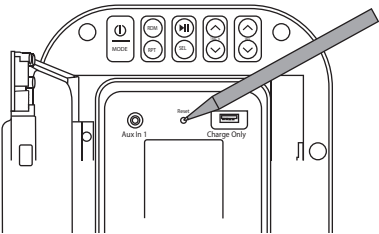
1. Press the **SEL** button until "AREA USA" appears in the display.
2. Press the **VOL**  button and "AREA EUR" will appear in the display.

Note: The unit will leave feature programming after 5 seconds of no button activity.

PROGRAMMING A WIRELESS REMOTE CONTROLLER



1. To pair the wireless remote with the dock push and hold the **MODE** button on the remote controller until "PAIR" appears in its display
2. While still holding the **MODE** button on the wireless remote controller, press the **RESET** button in the interior of the waterproof compartment to pair the devices.
3. If the pairing is successful, the dock will restart and "PAIR" will disappear from the remote's display. Release the **MODE** button on the remote controller.



AQUAVIBE AUDIO SYSTEM

CAUTION — Risk of Electric Shock. Do not leave compartment door open.

CAUTION — Risk of Electric Shock. Replace components only with identical components; and

Do not operate the Audio / Video controls while inside the spa.

WARNING — Prevent Electrocution. Do not connect any auxiliary components (for example cable, additional speakers, headphones, additional Audio / Video components, etc.) to the system.

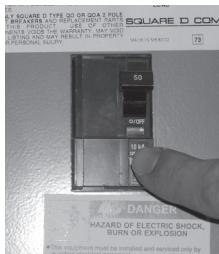
NOTE: These units are not provided with an outdoor antennae; when provided, it should be installed in accordance with article 810 of the National Electrical Code, ANSI / NFPA 70.

NOTE: Do not service this product yourself as opening or removing covers may expose you to dangerous voltage or other risk of injury. Refer all servicing to qualified service personnel.

SWIM SPA TROUBLE SHOOTING GUIDE

NOTHING ON THE SWIM SPA OPERATES-

1. Check the control panel display for any messages. If there is a message, refer to the diagnostic section on that model swim spa. There you will find the meaning of the message and what action is to be taken.
2. If there is no message on the control panel, check and reset the GFCI breaker. GFCI breaker will be located external to the swim spa.



**The swim spa GFCI breaker or disconnect should be located in a weather proof box close to the spa, but no closer then 5 feet.*

If the swim spa does not respond, contact your local service company.

PUMP(S) DO NOT OPERATE -

1. Press the “Jets” button on your control panel.

If you hear the pumps trying to operate:

A. Check that all the slice valves are open. See photo on page 13.

B. Pump may need to be primed. See page 15.

C. Check that the air controls are open. See photo on page 11.

If you do not hear anything from the pump, contact your local service company.

POOR JET PERFORMANCE

1. Make sure pump is operating
2. Check that the water level is adequate (up to minimum safe water level side)
3. Make sure the jets are open and the air controls are open. See page 11.
4. Check for dirty filters. Clean if necessary.

SWIM SPA TROUBLE SHOOTING GUIDE

SWIM SPA NOT HEATING

* If the swim spas heater has failed, the majority of the time it will trip the GFCI breaker. If the swim spa is not heating and has not tripped the breaker, please follow these steps:

1. Check the control panel for diagnostic messages. Refer to your swim spa models diagnostic message area in previous sections. Follow steps to alleviate message.
2. Check water set temperature at control panel.
3. Check for dirty filters. Clean if necessary.
4. Check the "heat mode" that the swim spa is set in. The swim spa should be set in the ready mode depending on the model.
5. Check the control panel for heat light indicator. If the light is on and not blinking the swim spa should be heating. Wait a reasonable amount of time (approximately 1 hour) to see if the water temperature is rising.
6. Check to make sure that the pump is primed and all slice valves are open.
7. Reset power to the swim spa at GFCI breaker.
8. If swim spa is still not heating, contact your dealer for service.

GFCI IS TRIPPING

A ground fault circuit interrupter (GFCI) is required by the National Electrical Code for your protection. The tripping of the GFCI may be caused by a component on the swim spa or by an electrical problem. Electrical problems include but are not limited to, a faulty GFCI breaker, swim spa component, power fluctuations, or improper wiring. It may be necessary to contact an electrician if your dealer recommends doing so.

REGULAR MAINTENANCE PROCEDURES

Note: These are maintenance procedures are the responsibility of the swim spa owner to perform. These procedures are not covered by the swim spa warranty.

CLEANING JETS

The majority of jets in your swim spa can individually be turned on/off. If any of these jets become hard to turn, it will be necessary to remove the jet to clean it as grit/sand and mineral deposit may be present.

The jets in your swim spa can be removed for cleaning by unscrewing them (counter clockwise) and then pulling out the jet.



To Clean Jets

Place the jet(s) in a bucket, fully immerse in white vinegar. Let the jet(s) soak overnight and then rinse with water. It may be necessary to clean grit and deposits from the white jet body (mounted in the spa shell) by using a small bristled brush.

CLEANING DIVERTER VALVES

Mineral deposits, grit and sand may get into the internal parts of the diverter valves over time. The diverter valves may become difficult to turn or not turn at all.

Remove the handle from the top of diverter valve by gently prying up on both sides of the handle assembly at the same time.

Turn the cap piece counter clockwise. It may be necessary to put a clean rag over the cap and turn it with a wrench.

Once loose, the cap and handle can be pulled up out of the white plumbing fitting.

Wipe down the internal piece that attaches to the cap and handle.

Soak the cap and handle in white vinegar.

The white plumbing fitting should also be wiped down. If the surface of the white plumbing has become too abrasive, you can take wet, fine sandpaper and smooth it out. It is also helpful to use a lubricant (use silicone based, not petroleum based) to allow for an easier turn of the diverter handle.

Rinse the diverter internals and reassemble.

In the future, it is helpful to turn the diverter valve only when the pump is not on. Cleaning your diverter valve should occur every time you drain your swim spa.

DRAINING YOUR SWIM SPA

Due to the physical size of the swim spa, we recommend draining your swim spa with a submersible sump pump. Draining your swim spa with a conventional swim spa drain is not a reasonable option.

REGULAR MAINTENANCE PROCEDURES

CARE OF YOUR SWIM SPA COVER

Always cover your swim spa when not in use. This will greatly reduce energy consumption and will cause swim spa water to heat more rapidly. Water loss and chemical usage will also be reduced.

- Be sure to lock down all straps on cover after each use to prevent wind damage.
- Do not allow swim spa to sit uncovered in direct sunlight. This may cause damage to exposed surfaces of swim spa and possible discoloration of swim spa fittings.
- Periodically hose off both sides of swim spa cover for maximum life of cover. Once a month use a vinyl cleaner and conditioner on the vinyl portion of your cover. Rinse residue off.
- Keep cover open for 15 min. after adding chemicals to prevent off gas damage.

NOTE: IF YOUR SWIM SPA IS GOING TO BE LEFT EMPTY FOR PROLONGED PERIODS, DO NOT REPLACE COVER DIRECTLY ON SURFACE OF SWIM SPA. PLACE 2"-3" BLOCKS BETWEEN COVER AND SWIM SPA. THIS ALLOWS FOR ADEQUATE VENTILATION OF COVER AND SWIM SPA.

CARE OF YOUR SWIM SPA CABINET

The swim spa cabinet is made from a UV resistant Polymer material. The cabinet requires only periodic cleaning with a stream of water from a garden hose.

FILTER CLEANING

NOTE: Never operate the swim spa without the filters installed. Damage to the pumps and other components could result from operation without filters installed.

1. Turn power off to the swim spa.
 2. Remove any large or floating debris from the filter area.
 3. Allow the weir door to fall back towards the filters in order to remove the filter housing.
 4. Lift up on the plastic housing and the entire housing will pop out.
- *NOTE:** When lifting the housing, be careful not to lift too far, as you could break the floating weir door. Damage to weir door is not warranted.
5. Pull the plastic skimmer plate out from the filter basket in order to gain access to the filters.
 6. Unscrew the two filter cartridges located inside the filter basket and remove for cleaning.
 7. Both filters should be rinsed off and the non-Eco-Pur filter (blue filter) should be soaked in a cartridge cleaner. Follow applicable cartridge cleaner instructions.
 8. Re-install filters and replace weir housing.



Install Eco Pur filter on left side.

NOTE: Do not soak the Eco-Pur filter (darker filter) in a filter cartridge cleaner. Rinse off only.

NOTE: Eco-Pur filters should be replaced every 6 months. Non Eco-Pur filters should be replaced every 12 months.

REGULAR MAINTENANCE PROCEDURES

STAINLESS STEEL

Master Spas uses stainless steel in a number of our spas. Its lasting beauty and resistance to corrosion make it an excellent material for handrails and jets faces.

With the proper care it will keep its luster for many years. All stainless steel can corrode given the right circumstances so we have provided a guide to help you keep the stainless components in your spa looking nice.

Stainless steel derives its ability to resist corrosion by forming a very thin transparent coating on the surface when exposed to oxygen. This coating can be damaged by abrasive materials such as steel wool, sand paper, and other cleaning materials that are abrasive. Chlorine salts, sulfides, or other rusting metals can also erode this thin coating exposing the metal to corrosion.

The best defense to combat corrosion on stainless steel components in your spa is make sure that it is kept clean and free of any chemical build up.

Always:

- Clean frequently with clear clean water.
- Remove any rust spots as soon as they appear with vinegar or a brass, silver, or chrome cleaner.
- Use a good car cleaning wax for extra protection.

Never:

- Clean with mineral acids or bleaches.
- Clean with steel wool or any other abrasive material.
- Leave in contact with iron, steel any other metals.

Note: Failure to take proper care of the stainless steel fixture could result with them rusting. Rusting is not covered by the warranty.

SWIM SPA CARE AND MAINTENANCE RECORD

	DATE	DATE	DATE	DATE	DATE	DATE	DATE	DATE
Drain & Clean Spa								
Clean Filter Cartridge								
Soak Filter Cartridge in Solution								
Test GFCI								
Clean and Condition Swim Spa Cover								
Miscellaneous Service								
Miscellaneous Service								



MASTER SPAS®

6927 Lincoln Parkway
Fort Wayne, Indiana 46804
800-860-7727
www.masterspas.com